

Reference Story

Skandia

Skandia is one of the world's leading suppliers of investment and insurance solutions. The company was founded in Sweden in 1855 and today has subsidiaries in more than 20 countries on four continents. In Germany, Skandia has more than 300 employees, does business with around 370,000 customers and handles an insurance sum of around EUR 12,4 billion. Skandia is owned by Old Mutual plc., a global financial services company.

Old Mutual was founded in South Africa in 1845 and is represented today in 34 countries, including South Africa, the USA and markets across Europe. It employs a total of 54,000 employees and is listed on stock exchanges including London and Johannesburg.

Changeover to a uniform basis

To meet new business demands and streamline its corporate processes and international workflow, Skandia resolved in 2008 to upgrade its JD Edwards installations to JD Edwards EnterpriseOne Release 8.12 as the business software solution for the whole company. A project was launched in 2009 to migrate Skandia's Central European businesses to the new platform, centralised in Sweden.

Centric was in charge of analysis, testing and implementation of the new release in Germany, Austria and Switzerland. The focus was on JD Edwards EnterpriseOne-Module Foundation, General Ledger, Accounts Payable, Accounts Receivable und Fixed Assets. Skandia awarded Centric the contract because of its excellent expertise in EnterpriseOne and its thorough experience from a large number of successful multinational projects.

“We're very happy with the functional and technical support that we received from Centric - in just three months, our locations in three countries changed over in parallel to the new JD Edwards EnterpriseOne release”

Skandia project manager

Local demands

One key element of the local support was integrating altered processes and new routines to guarantee a workflow that meets the international requirements of the company. That involved testing the setup, functions and processes and developing a joint standard in Germany, Austria and Switzerland.

On the basis of migrated test data, extensive functional tests were carried out in the new release, and the processes were localised. Furthermore, Centric adapted the user interfaces to the new functions and demands, and trained staff to use the new software, ensuring acceptance of the system.

3 countries in 3 months

Over the entire project, Centric worked closely with the Skandia project management team in the UK and Sweden to clear up any technical questions that arose. The company also ensured specific national conditions in Germany, Austria and Switzerland were taken into account. The entire solution went live right on schedule.

Centric managed and supported the entire ERP project right up to the go-live support. Within three months, Skandia and Centric switched in parallel the locations in three countries to the new JD EnterpriseOne Release – after less than 100 days' support.

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